

URGENT ACTION REQUIRED!

Dear Valued ILS NiceLabel Customer,

Unfortunately, we have discovered that some versions of the ILS NiceLabel used, there is a problem which will cause it to not start after April 8, 2009. Not all versions are affected by this issue. The only versions affected are:

- **All 5.1 versions**
- **Version 5.2 Build 2224**

In order to identify your version correctly, please launch ILS NiceLabel and select “About” from the “Help” menu. It should look like this:





The above screen shot states that the current version of the ILS NiceLabel in this case is 5.2 Build 2245. If you need help doing this, please contact our Technical Support Department at 978-250-4414.

Once you have determined your current version, if it NOT one of the versions listed above, you DO NOT need to do anything. Your version should continue to function properly.

However, if your version does fall within the versions with the described issue, you will need to download the latest version from our web site and install it. During the install, it will state that it is uninstalling the older version. THIS DOES NOT ALTER YOUR LABEL FORMAT DESIGNS. It only replaces the older version with the newer version. However, we do recommend that you backup your format designs before upgrading.

To download the latest version, please click on the following link:

<http://www.ils-barcode.com/downloads.html>

We apologize for this incident and thank you for your continued support. As usual, our technical team is ready to assist you in any way they can so please contact Technical Support at 978-250-4414 for assistance.

Sincerely,

Industrial Labeling Systems, Corp.